

AOP Health is the European pioneer for integrated therapies for rare diseases and in critical care. To enhance our team in Vienna we are looking for a:

Supply Chain Business Excellence Manager

1190 Wien | Vollzeit | Start: as of now |



We are looking for a Supply Chain Management ERP Application Manager to drive SCM-specific continuous improvement and identify opportunities for process optimization, digitalization, automation, and AI in collaboration with Global Operational Excellence and Digital, Data & IT (DDIT). Acting as the key interface between SCM and IT, you will translate operational needs into clear business requirements and help ensure that systems, data, and tools enable efficient, compliant, and scalable end-to-end SCM processes. The ERP system will be the main focus, alongside other SCM-related tools, reporting solutions, workflow automations, and future digital capabilities.

What Your Day To Day Will Look Like

- Analyze existing SCM processes end-to-end and identify opportunities for standardization, simplification, digitalization, and automation.
- Act as the SCM subject-matter counterpart to DDIT for ERP, workflow, reporting, automation, and AI topics, representing SCM business requirements and priorities.
- Translate SCM business needs into clear requirements, user stories, process maps, and prioritization proposals.
- Drive SCM-specific continuous improvement initiatives and business requirements for ERP-supported processes in collaboration with Operational Excellence and DDIT.
- Proactively identify and prioritize value-adding SCM use cases for automation, data analytics, and AI, define their business value and requirements, and partner with DDIT on technical assessment and implementation.
- Support governance of SCM system changes by assessing business impact, process fit, user readiness, testing needs, and adoption requirements.
- Coordinate and facilitate workshops with SCM, IT, and cross-functional stakeholders to document current processes, define target processes, and align implementation priorities.

- Define and support test scenarios, user acceptance testing, and business validation activities for SCM-relevant system changes.

Your Qualifications And Experience

- Strong understanding of end-to-end Supply Chain Management processes, ideally in a pharmaceutical or GxP-regulated environment.
- Solid experience with ERP systems, preferably Microsoft Dynamics 365 or comparable ERP platforms.
- Proven ability to analyze business processes, identify improvement potential, and translate business requirements into system- and process-related solutions.
- Good understanding of digitalization, workflow automation, data analytics, reporting, and practical AI use cases in a business environment.
- Experience in cross-functional project work, change management, and stakeholder coordination between business functions and IT.
- Ability to proactively identify SCM improvement opportunities and drive the SCM business workstream from idea through implementation and adoption.
- Strong communication skills with the ability to explain business needs to IT and technical implications to business stakeholders.
- Structured working style, analytical thinking, and strong prioritization skills.
- Experience with process mapping, requirements documentation, testing concepts, and user training.
- Very good English skills; German is an advantage.
- High level of accountability, collaboration mindset, and ability to operate in an international matrix environment.

Our offer

- Open corporate culture with the opportunity to bring in your own ideas
- Great opportunities for personal and professional development
- Attractive work environment with excellent career opportunities and flat hierarchies
- Competitive salary package plus bonus and various benefits
- Gross annual salary provided for this function is a minimum of EUR 45.080,- based on full-time employment (38,5h/week). Any potential overpayment depends on professional experience and qualifications.

By submitting your application, you accept [AOP's Data & Privacy Policy](#).

Main Benefits



Bonus



Homeoffice



Employee mobile phone



Flexible working hours



Laptop



Initial and continuing education



Canteen



Good transport connection



Employee events



Meal allowance



Company doctor



Parking spot



Healthmeasures



Employee discount

Your Contact



Kenny Trappl

Talent Acquisition Manager

Further information on our website:

aop-health.com