



AOP Health is the European pioneer for integrated therapies for rare diseases and in critical care. To enhance our team in Vienna we are looking for a:

## Senior Associate Serialization

1190 Vienna | Full-time employee | Start: as of now |



***We are looking for a Senior Associate Serialization who ensures the compliant and efficient execution of serialization processes in accordance with EU FMD, DSCSA, and other applicable regulatory requirements.***

### What Your Day To Day Will Look Like

- Execute and monitor serialization processes in compliance with EU FMD, DSCSA, and country-specific regulations
- Act as a user for serialization IT systems (e.g., Avarto, Tracekey, Melior, LSPedia), ensuring secure, stable, and compliant system functionality
- Support managing and monitoring of master data (GTIN/GS1), product catalogs (e.g., BrandSync), and system configurations for new products and markets
- Coordinate serial number uploads and data exchange with regional hubs (e.g., EU Hub), authorities, CMOs, and wholesalers
- Support and partially coordinate onboarding of new products, CMOs, and regions (system configuration, testing, aggregation, documentation)
- Contribute to change control processes, periodic reviews, and validation activities in collaboration with QA and IT
- Support serialization alert investigations and prepare incident documentation
- Identify process or system improvement opportunities and propose optimization measures

### Your Qualifications And Experience

- Degree in Business Administration, Information Technology, Supply Chain Management, Life Sciences, or comparable qualification
- Experience with serialization systems or complex database systems preferred
- Basic understanding of pharmaceutical serialization regulations (EU FMD, DSCSA) preferred

- Good knowledge of GxP requirements and validation principles
- Analytical mindset and strong data accuracy
- Structured, independent, and solution-oriented working style
- Strong communication skills and ability to work cross-functionally
- Fluent in English (German advantageous)

## Our offer

- An open corporate culture with the opportunity to contribute your own ideas
- Working independently in a collegial and committed team
- Modern working environment with good public transport connections (U4 - Heiligenstadt)
- Flexible working hours (flexitime/time-out days), bonus scheme, additional benefits and employee events
- Structured onboarding and support through a buddy system
- Due to legal requirements, we are obliged to disclose the collective agreement minimum salary, which is EUR 45.080,- gross per year, based on full-time employment. However, our actual remuneration packages are market-oriented and aligned with your qualifications and professional experience.

*If you would like to work as a team player in an international environment and can identify with our values "Agile, Ambitious, Aligned, Accountable and Appreciative", then: Take this CHANCE and*

## Main Benefits



Bonus



Homeoffice



Employee mobile phone



Flexible working hours



Laptop



Initial and continuing education



Canteen



Good transport connection



Employee events



Meal allowance



Company doctor



Parking spot



Healthmeasures



Employee discount

## Your Contact



**Kenny Trappi**

Talent Acquisition Manager

*Further information on our website:  
[aop-health.com](http://aop-health.com)*