

AOP Health is the European pioneer for integrated therapies for rare diseases and in critical care. To enhance our team in Vienna we are looking for a:

Manager IT Operations

1190 Vienna | Full-time employee | Start: as of now |



We are looking for a Manager IT Operations who manages and optimizes a hybrid IT environment (on-premises and cloud), ensures smooth daily operations, and drives improvements across systems, applications, and infrastructure.

What Your Day To Day Will Look Like

- Configuration and maintenance of a Hybrid AD environment (On-premises and Azure/ Entra ID)
- Problem Management for on-premises and Azure/ M365 hybrid environment
- IT projects implementation of new software solutions (NIS2 and GxP compliant)
- Request Fulfilment (Access-Management for business Applications, SSO)
- Core Application Management (Update & Batch management for business Applications)
- Supervision of IT Operations Control (Monitoring & Update, Batch Management)
- Documentation and further development of internal information wiki
- Configuration & Asset Management (Lifecycle Hardware/ Software/ Services, inventory of IT assets)
- Evolution of AOP IT environment (software, tools, infrastructure)
- Maintenance and Patch Management of Window IT Infrastructure

Your Qualifications And Experience

- Strong experience with Active Directory and Azure AD / Entra ID (Hybrid setups)
- Proven background in Microsoft 365 and cloud services operations
- Experience in IT operations, support, and infrastructure management
- Knowledge of identity & access management (IAM), SSO solutions
- Familiarity with regulated environments (e.g., NIS2) is a strong advantage
- Solid understanding of ITIL processes (especially problem and request management)
- Experience in application management and batch processing environments
- Strong analytical skills and structured, solution-oriented mindset

- Willingness to travel occasionally (once a quarter)

Our offer

- An open corporate culture with the opportunity to contribute your own ideas
- Working independently in a collegial and committed team
- Modern working environment with good public transport connections (U4 - Heiligenstadt)
- Flexible working hours (flexitime/time-out days), bonus scheme, additional benefits and employee events
- Structured onboarding and support through a buddy system
- Due to legal requirements, we are obliged to disclose the collective agreement minimum salary, which is EUR 45.080,- gross per year, based on full-time employment. However, our actual remuneration packages are market-oriented and aligned with your qualifications and professional experience.

If you would like to work as a team player in an international environment and can identify with our values "Agile, Ambitious, Aligned, Accountable and Appreciative", then: Take this CHANCE and

Main Benefits



Bonus



Homeoffice



Employee mobile phone



Flexible working hours



Laptop



Initial and continuing education



Canteen



Good transport connection



Employee events



Meal allowance



Company doctor



Parking spot



Healthmeasures



Employee discount

Your Contact



Kenny Trappl

Talent Acquisition Manager

Further information on our website:

aop-health.com