

AOP Health is the European pioneer for integrated therapies for rare diseases and in critical care. To enhance our team in Vienna we are looking for a:

Manager Omnichannel

1190 Vienna | Full-time employee | Start: ab sofort |












We are looking for an experienced and motivated professional to drive our global omnichannel strategy and take ownership of the Veeva Vault platform landscape. In this role, you will create seamless, compliant, and data-driven customer experiences across digital and field channels - working closely with Marketing, Medical, Sales, IT, and Compliance in an international environment.

What Your Day To Day Will Look Like

- Own and evolve AOP Health’s omnichannel strategy, roadmap, and engagement framework
- Champion omnichannel transformation by boosting adoption of tools and processes across users and business partners in all affiliates
- Design and optimize customer journeys across field force, digital, and hybrid channels
- Lead and further develop our Veeva Vault ecosystem (e.g., PromoMats, MedComms), including governance and integrations
- Ensure efficient, compliant content approval processes in close collaboration with Medical, Regulatory, and Compliance
- Define KPIs and turn data into actionable insights to continuously improve performance
- Support product launches with coordinated omnichannel planning
- Act as a key interface between business, IT, and external partners

Main Benefits

-  Bonus
-  Homeoffice
-  Employee mobile phone
-  Flexible working hours
-  Laptop
-  Initial and continuing education
-  Canteen
-  Good transport connection
-  Employee events

Your Contact

Your Qualifications And Experience

- Master's degree in Marketing, Business, Life Sciences, IT, or similar
- 5+ years of experience in omnichannel marketing, digital engagement, or commercial excellence
- Strong hands-on experience with Veeva Vault (PromoMats and/or MedComms)
- Experience with CRM systems (e.g., Veeva CRM) and marketing automation tools
- Background in pharma or other regulated industries preferred
- Strategic, analytical mindset with a pragmatic, solution-oriented approach
- Strong stakeholder management and communication skills
- High ownership with the ability to balance compliance and business agility

Our offer

- An open corporate culture with the opportunity to contribute your own ideas
- Working independently in a collegial and committed team
- Modern working environment with good public transport connections (U4 - Heiligenstadt)
- Flexible working hours (flexitime/time-out days), bonus scheme, additional benefits and employee events
- Structured onboarding and support through a buddy system
- Due to legal requirements, we are obliged to disclose the collective agreement minimum salary, which is EUR 45.080 gross per year, based on full-time employment. However, our actual remuneration packages are market-oriented and aligned with your qualifications and professional experience.

If you would like to work as a team player in an international environment and can identify with our values "Agile, Ambitious, Aligned, Accountable and Appreciative", then: Take this CHANCE and



Angelika Drabek
Manager Talent Acquisition

Further information on our website:
aop-health.com